

User Guide Glossary

This glossary contains definitions of terms used throughout the *POS Device User Guide*. Terms in this user guide that are also used in the Medi-Cal provider manual are defined in the Medi-Cal provider manual.

<u>Term</u>	<u>Definition</u>
24-hour Format	Also known as military time, this is a time format that distinguishes a.m. from p.m. without the use of the a.m./p.m. abbreviations. For example, 0100 is 1:00 a.m. and 1300 is 1:00 p.m.
Analog Line	The POS device requires an analog line. A quick way to check for an analog line is to look on the bottom of the phone for either of the following labels: "Complies with FCC Rules" and "Ringer Equivalent."
CA-MMIS	California Medicaid Management Information System. CA-MMIS is an automated claims processing and information retrieval system. The POS device dials into to this system to process submitted claims.
CA-MMIS Element Number	A unique number used by CA-MMIS to identify specific field names. This number is required when accessing CA-MMIS Help. Please visit www.medi-cal.ca.gov for a list of CA-MMIS element numbers.
CA-MMIS Help	CA-MMIS help is accessed from the system menu and prompts you to enter the CA-MMIS element number associated with the field in question. Once entered, a transaction is automatically submitted to CA-MMIS and a description of that field displays. Please visit www.medi-cal.ca.gov for a list of CA-MMIS element numbers.
Case Numbers	Ten or 12-character numbers given to recipients involved with the <u>Sneede v. Kizer</u> lawsuit to identify each case to which the recipient may apply Share of Cost liability clearance.
Connectivity Test	A transaction used to activate the appropriate POS software device functionality for each specific provider and to enable providers to electronically advise the host that they have received and are using the appropriate POS device.
Custom Error Message	An error message from the Medi-Cal host computer.
Date/Time Inquiry	A transaction that resets the date and time on the POS device to California local date and time.
Dedicated Line	A telephone line that is not shared with other phones or equipment such as fax machines.

Default	A pre-assigned value automatically entered by the device for a given field.
Device Error Message	An error message from the device. Device error messages are designed to help eliminate errors before they are sent to the Medi-Cal host computer.
Direct Connection	Telephone connection in which a single telephone cord runs from the Telco port on the terminal directly to a telephone wall jack. The direct connection dedicates one line to the terminal.
Download Time	A scheduled time when a software download is set to occur.
DUR Conflict Code	Standardized two-character code indicating a potential drug therapy problem has been identified. For more information on DUR conflict codes, please see the appropriate section of the <i>Medi-Cal Pharmacy Provider Manual</i> .
DUR Intervention Code	Standardized two-character code indicating the action taken by the pharmacist for resolving a DUR conflict. For more information on DUR intervention codes, please see the appropriate section of the <i>Medi-Cal Pharmacy Provider Manual</i> .
DUR Outcome Code	Standardized two-character code indicating the disposition of the prescription – filled or canceled. For more information on DUR outcome codes, please see the appropriate section of the <i>Medi-Cal Pharmacy Provider Manual</i> .
Error Checking	A POS device-level method that checks each entry in a transaction to ensure that it conforms to the required format. If an entry does not conform, you are alerted and asked to correct the entry.
Error Message	Messages displayed by the POS device that indicate a problem with the transaction or the device.
Family PACT	Family Planning, Access, Care and Treatment program.
Function Keys	Keys on the POS device keyboard and keypad that perform special functions. These keys are labeled “F1,” “F2,” “F3” etc.
HAP	Health Access Programs.
Help Features	Features that allow the user to obtain information on specific fields.

Host Computer	The Medi-Cal computer system where all transactions are sent for processing.
Host Date	The date that is on the Medi-Cal host computer and stored in the POS device. The device displays this date as the date the host system generates the transaction response.
Host Telephone Numbers	The telephone numbers that the POS device dials to connect with the Medi-Cal host computer.
Host Time	The time that is on the Medi-Cal host computer and stored in the POS device. The device displays this time as the time the host system generates the transaction response.
Internal Printer	A printer integrated into the POS device. The device and the printer operate as one unit.
NCPDP Reject Codes	National Council for Prescription Drug Programs codes. Two-character codes received by the POS device when a drug claim is denied. These codes are explained in the <i>Reject Codes for the Medi-Cal-Supplied POS Device</i> section of the <i>Medi-Cal Pharmacy Provider Manual</i> .
NDC	National Drug Code. The unique 11-digit number assigned to drugs that identifies the manufacturer, drug, strength and package size of each drug.
Online Adjudication	Electronic communication between a submitter and the Medi-Cal host computer that results in an immediate response.
Online Help	A transaction activated by pressing the F1 key at most data entry fields to generate an immediate description of the current field.
PABX Codes	Private Automatic Branch Exchange. Numbers that tell the POS device how to dial out of a particular phone line. For example, if obtaining an outside line requires dialing a "9" first, then "9" is the PABX number.
Pass-Through Connection	Telephone connection in which a telephone cord runs from the Telset port (port with the telephone-shaped icon) on the POS device to the jack on a standard telephone, which is connected to the telephone wall jack. Please see "Equipment Connections" in the <i>Assembly and Installation</i> section of this user guide.
Password Reset	A transaction that resets the password on the POS device when the password is changed or misplaced.
Patient Paid Amount	The amount that the recipient pays or obligates to pay toward his or her Share of Cost.

PIN	Provider Identification Number.
Prescription Number	A unique number assigned to each prescription by a pharmacy.
Provider Mail	Messages from the Medi-Cal system. Provider mail usually follows a transaction response.
Reversal	A transaction that voids a previously submitted transaction.
Security Information	The security password supplied by the POS/Internet Help Desk and used for submitting system parameter update transactions.
Share of Cost (SOC)	The dollar amount that certain Medi-Cal recipients must pay or obligate toward medical services prior to receiving Medi-Cal benefits.
Shared Phone Line	A telephone line in which one or more devices share the same line.
Shortcut Key	A two-digit numeric key combination activated by the provider that prompts the POS device to automatically enter the Provider Number in the appropriate field and to print the provider's customized headers and footers on receipts.
Software Download	A process by which a new version of the software is sent from the host to the provider.
System Transaction	Any of following transactions: Help Connectivity Test Password Reset Date and Time Inquiry Software Download Request System Parameter Update Device Setup
Thermal-Sensitive Paper	Printer paper used by the POS device. Utilizes heat instead of impact to print information.
TXN	Transaction
Update Transactions	Transactions submitted under instructions from the POS/Internet Help Desk designed to update the POS Device settings.